

SHS 3830 Quick Installation Guide

1 Unpacking

Unpack the items. Your package should include:

- One SHS 3830
- One external power adaptor
 INPUT: AC100V~240V, 50/60Hz 0.8A
 OUTPUT: DC 12V, 2.0A
- One RJ-45 cable

If items are missing or damaged, notify your Avadesign representative. Keep the carton and packing material.

2 How to configure your SHS 3830

You can follow this flow chart before you start to configure SHS 3830.



3 The procedure of connection

- 1. Plug in DC power adapter to SHS 3830.
- 2. Connect the SHS 3830 WAN port RJ45 modular jack to ADSL/CABLE Modem Ethernet port with the RJ45 cable.
- 3. Connect the SHS 3830 LAN port RJ45 modular jack to HUB/SWITCH LAN port by RJ45 cable.
- 4. Connect PC LAN card port to HUB/SWITCH LAN port.
- 5. Plug in AC power cord to power source.

4 Open web browser

Type the default IP address <u>http://192.168.1.254</u> in the address bar of the Chrome browser to open web configuration.

Then enter default user name and password. The user name and password both are **admin** then click "Login" button on the screen.



After Login SHS 3830 you will see the screen as right side, and there are ten main categories, you can click on each category to extend detail items.

Welcome	Welcome
System status	Congratulations on purchasing the SHS 3830.
WAN configure	The SHS 3830 is an embedded server that provides IP-PBX functions
LAN configure	and two WAN ports Router features. The SIP-based IP-PBX can create
Load balance	telephony systems for home and small-to-medium enterprises.
Firewall	
Quality control	
Advance	
System	
IP-PBX	
ave & reboot	

5 WAN configure

SHS 3830

To make SHS 3830 work smoothly you have to set up some basic and advance configurations that include router and IP-PBX features.

The first, you have to configure WAN and LAN IP for network enable.

There are two WAN ports for the SHS 3830. You can select "WAN configure" in the menu bar on the left side of screen to configure WAN1/WAN2 as shown below.

SHS	3830	
Welcome	WANT	
System status WAN configure	WAN1 TYPE	Dynamic IP PPPoE Static IP
WAN1 WAN2	VPN client	Disable OPPTP OL2TP OL2TP-PSK
3G USB modem	Internet Schedule	C Enable 🖲 Disable
LAN configure	Healthy check:	C Enable ® Disable
Firewall		Apply
Quality control Advance		
System		
IP-PBX		

There are three kinds of WAN types to let you select for each WAN port:

- 1. Dynamic IP connect to Cable Modem.
- 2. PPPoE connect to Dial up DSL
- 3. Static IP Connect to Leased DSL

For more information, please refer to section 2.5.1 of the SHS 3830 user manual.





SHS3830	[^{USB}]	LAN	WAN POWER

Congratulations on purchasing the SHS 3830. The SHS 3830 is an embedded server that provides IP-PBX functions and two WAN ports Router features.

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6 LAN configure

LAN configure includes two functions. One configures LAN port. Include DHCP. The other set the DHCP Reserved IP.

Sł	IS 3830		
Welcome	LAN Contigure		
System status	LAN IP address	192,168.1.253	
WAN configure	Subnet Mask	255 255 255 0	
LAN configure	DHCP server	Cinable Disable	
LAN configure	Start IP address	192.168.1.10	
DHCP reserved IP	End IP address	192.168.1.249	
 Load balance 	Primary DNS	168.95.1.1	
 Firewall 	Secondary DNS	168.95.192.1	
 Quality control 	DHCP release time(seconds)	864000	
 Advance 	Gateway IP	192.168.1.254	
 System 			
• IP-PBX		Apply	
Save & reboot			

LAN Configure function configures the LAN ports

- IP address
- Subnet Mask
- DHCP.

You can choose using DHCP server or not, the Dynamic Host Configuration Protocol (DHCP) allows the SHS 3830 to dynamically assign IP addresses to network devices. Dynamic IP assignment alleviates the need for the network administrator to maintain and monitor IP address assignments and simplifies IP use because the IP addresses are automatically and dynamically assigned when a station powers-on. You will need to indicate the range of DHCP server and DNS address if you enable DHCP server function.

When enable DHCP Server in "From", "TO" field, user **assigns** class A,B,C IP which suit for network topology. Fill in local DNS Server IP address in "**DNS Address**" field, you can ask your local ISP to provide this information.

For more information, please refer to section 2.5.2 of the SHS 3830 user manual.

7 IP-PBX setting

At first, you need to create call group. The step by step to set up call group, subscribers, SIP trunk, Dial plan and so on, please refer to section 2.5.3 of the SHS 3830 user manual.

SHS	3830				
Welcome	Call Group				
System status					
WAN configure	Item	Group Name	Note	Edit	
LAN configure		test			
Load balance		Add			
Firewall					
Quality control	There	e are twelve	categor	ies in t	the
System					
IP-PBX		3X function.	User ca	IN CIICK	on
Subscribers	each	category to	extend	detail i	tem
Group		- Ou			
Queue		50	Ibscribei	S	
Paging		Gr Gr	oun		
DialPlan			oup		
Preview		Qu Qu	leue		
SIPStatus		Pa	aina		
Download Log					
Debug Capture		SI	PIrunk		
Update IPPBX		Dia Dia	al Plan		
Save & reboot	×	– –			
		Pr	eview		
		SI	P status		
			wnload	l oa	
		Do Do	wnload	CDR	
		De	bud Ca	oture	
		_ DC			
		Up 📕	odate IP-	•РВХ	

Hardware Load Default

If you need to reset the settings of the SHS 3830 to factory default values or back to latest configuration file, please follow the description step by step.

- 1. Plug in the power code and then press on the **Factory Reset** button **3 seconds**
- 2. Release the Factory Reset button.
- 3. The SHS 3830 will load the default settings or back to latest configuration file and do self-test
- 4. Complete the reset procedure.

Please be careful. Do not press the **Factory Reset** button unless you want to clear the current data.